



## **Business Services**





## We make our small towns high tech.

Regardless of the size of your business, technology plays an important role in the successful operations of your company.

At Norvado we believe that technology should enable success, not complicate it. Our team works with you to create strategies that optimize your business regardless of what stage it is in.

Our support team is stacked with experts to ensure your business maintains maximum up-time and receives product support as your technology and business needs evolve.

## Internet Service

500Mb/500Mb	\$99.99/mo
1Gb/1Gb	\$149.99/mo
1.5Gb/1.5Gb	\$259.99/mo
2Gb/2Gb	\$459.99/mo

**\$29.99/mo**

SmartBiz is unrivaled managed WIFI for unprecedented small business growth.

- Powerful, WIFI 6 Router
- Network Security
- 24/7 Local Support
- CommandWorx App



## INTERNET ADD ONS

All the extras you need to protect and enhance your business.

<b>SecureIT Plus</b>	\$5.95/mo
<b>Online Backup</b>	
Carbonite Home Safe Basic	\$83.99/year
Carbonite Safe Core	\$287.99/year
Carbonite Safe Power	\$599.99/year
Carbonite Safe Ultimate	\$999.99/year
<b>Static IP Address</b>	\$10.00/mo
<b>Microsoft Exchange Email</b>	\$6.75/mo
<b>Infrastructure as a Service (IaaS)</b>	See <a href="http://norvado.com">norvado.com</a> for pricing.
<b>Norvado IT Service</b>	
IT Help Desk w/ Proactive Network Monitoring <i>*Upfront startup fee of \$4/user applies</i>	\$14.99/station/ mo

# Phone Service

START WITH A SIMPLE PHONE LINE.

<b>Unlimited Local Calling (VoIP Service)</b>	\$21.95
<b>Unlimited Local Calling (Hayward)*</b>	\$18.95
<b>Unlimited Local Calling (Park Falls)*</b>	\$16.50
<b>Long Distance Calling</b>	\$0.11/minute

*\*Fiber based service in these areas will receive VoIP service.*

ADD THE **TOTAL PHONE** PACKAGE FOR A COMPLETE CALLING EXPERIENCE.

The Total Phone package includes 2,000 minutes of Long Distance and 19 Calling Features including:

- Call Manager Voicemail
- Caller ID
- Call Waiting
- Caller ID/Call Waiting
- Three-Way Calling
- Call Forwarding
- Speed Calling
- Anonymous Call Rejection
- Call Manager Voicemail Elite (\$10 activation fee)
- Call Forwarding Busy
- Call Return
- Repeat Dialing
- Call Transfer
- Selective Distinctive Ring
- Selective Call Acceptance
- Selective Call Rejection
- Robocall Blocker (\$10 activation fee)
- Call Forwarding No Answer
- Call Forwarding Remote Access

**Total Phone Package: \$19.99/month**

**TOTAL PHONE LITE: \$9.99**

Includes all Total Phone features except Long Distance.



## Access a complete PBX phone system for your business.

SmartLink PBX is a service that allows users to have all the features and functions of a PBX phone system without purchasing or installing the main hardware.

The backbone of the service is hosted by Norvado and all the customer needs are SIP phones and a high-speed internet connection.

A Business Group of SIP phones is created and hooked up to the customers' data network. This also allows customers' computers be plugged into the phones if extra data ports are not available.

### **SMARTLINK PBX BASIC**

- Local Calling
- 7 Basic Features
- PBX Support
- Requires at least one Premium PBX line.

**\$13.00/mo** per PBX line

### **SMARTLINK PBX PREMIUM**

- Local Calling
- Unlimited Long Distance
- 7 Basic & 5 Premium Features
- PBX Support

**\$29.99/mo** per PBX line



## TV Service

All TV packages include one (1) Fire TV Max Streaming Device, Cloud DVR (\$6 package) and up to \$99.99 of streaming setup/ installation/training. Internet subscription required for all TV packages.

<b>Basic</b> 30+ channels, includes the locals	\$78.99
<b>Basic Expanded</b> 90+ channels, includes the Basic lineup	\$152.99
<b>Expanded Plus</b> 145+ channels, includes Basic Expanded lineup	\$168.99
<b>Music Channels Only</b>	\$36.25
<b>Cloud Whole Home DVR</b> 3 streams & 100GB of storage	\$6.00
<b>Cloud+ Whole Home DVR</b> 9 streams & 300GB of storage	\$12.00
<b>Set Top Box</b>	\$14.99 each

Visit [norvado.com/business/video](https://norvado.com/business/video) for premium channel options.



## Sign up for savings.

BRANCH OUT AND SAVE BIG.

### ★ INTERNET DISCOUNT: \$21.95/MONTH

When you add phone to any internet service.

### ★ TV DISCOUNT: \$25.00/MONTH

When you add TV to any internet service.

### ★ AUTOPAY & PAPERLESS BILLING

Receive an additional monthly discount when you sign up for AutoPay and Paperless Billing. Plus, earn a one-time \$20.00 credit when you sign up for both.

\*ILEC customers receive standard phone with any internet plan. Discounts are shown as "up-to" maximums. Internet Discounts are determined by phone technology (i.e. VoIP or POTS) and subject to change. Offers subject to change. Norvado service may not be available in certain geographic areas due to bandwidth restrictions. Applicable taxes, fees (such as 911, USF, IEUF, activation) and surcharges extra. Installation and material charges may apply. Long distance refers to domestic (contiguous US and Canada) calling not to exceed average residential voice (person to person) thresholds. Abuse of long distance may result in additional charges or termination of service. New internet, TV and/or phone service activations qualify for Free Standard Installation (up to \$200 value), and includes professional router installation and setup. Services performed or equipment installed beyond the Free Standard Installation value (over \$200) will be billed on a time and materials basis on first month's statement. Cancellation of services may result in the billing of full installation charges and equipment not returned. Consumption of long distance above subscribed allotment may result in additional charges or termination of service. ILEC subscribers will receive an Internet Discount of \$21.95; CLEC subscribers will receive an Internet Discount of \$18.95. Multi Service Discount requires subscription to Basic Expanded or Expanded Plus TV package. Internet speeds advertised are not guaranteed; customers will receive "up to" the advertised speed they are subscribed to. Telecommuter Package is for fiber-eligible customers only and includes unlimited local calling. Must prove telecommuting via employer verification. Exclusions and conditions apply. An Uninterrupted Power Supply (UPS) can be purchased separately to keep fiber service running during power outage. Lifeline Assistance available to qualified applicants. Speak with a representative or visit [norvado.com](http://norvado.com) for more details.



## Locations

### Headquarters (Cable)

43705 US Highway 63

Cable, WI 54821

### Phillips Office

105 N Avon Ave

Phillips, WI 54555

## Business Hours

**Monday - Friday:** 8:00 AM - 4:30 PM

**Saturday:** Closed

**Sunday:** Closed

## Contact Us

**Phone:** 800-250-8927

**Email:** [info@norvado.com](mailto:info@norvado.com)

**Website:** [norvado.com](http://norvado.com)